



East Lancashire Hospice

Social Responsibility In Gambling – Policy Document

Introduction

The East Lancashire Hospice operates a Society Lottery for the general public in and around Blackburn with Darwen, Hyndburn and the Ribble Valley, for the sole purpose of raising funds for the East Lancashire Hospice.

The society is committed to ensuring that the lottery is operated in a secure, fair and socially responsible way and to endorse responsible gambling amongst its members.

The Gambling Commission regulates gambling in the public interest. The regulatory framework introduced by the Gambling Act 2005 is based on three licensing objectives:

1. Preventing gambling from being a source of crime and disorder, being associated with crime and disorder, or being used to support crime.
2. Ensuring that gambling is conducted in a fair and open way.
3. Protecting children and other vulnerable persons from being harmed or exploited by gambling.

This document sets out the Societies policies and approach to ensuring we approach any gambling activities in a socially responsible way.

1. Preventing Gambling From Being A Source Of Crime And Disorder

When an individual joins the lottery here are our rules and safety checks:

- The individual is aged 16 or over
- The individual is resident in the UK
- Maximum payments per player of £52 per annum (in one payment)
- Restricted numbers of 20 chances per individual per draw
- Supervisory staff audit trails conducted at frequent intervals
- Lottery collectors are encouraged never to make any individual payments for members
- Keep a record of tickets sent out and not returned
- Prohibit the mailing of unsolicited tickets to non members

2. Ensuring That Gambling Is Conducted In A Fair And Open Way

We will ensure that:

- Players have access to clear information on matters such as the rules of the lottery, the prizes that are available and the chances of winning
- The rules are fair
- Any advertising and promotional material is clear and not misleading
- The results are made public

3. Protecting Children And Other Vulnerable Persons From Being Harmed Or Exploited By Gambling

We will use our best endeavours to address the following issues:

- Under Age Gambling. It is illegal for individuals under the age of 16 to enter into a lottery. When joining the lottery the player will be required to sign a declaration confirming that they are 16 or over and may also be required to provide their date of birth. If for whatever reason, upon winning any individual is unable to prove that they are 16 or over then any winnings will be forfeited

- **Gambling Limits.** The society will impose limits on the value of twenty entries per draw that can be purchased by an individual
- **Self Exclusion.** On request, we will close any player's lottery membership(s) for a minimum period of six months during which time the membership(s) cannot be reinstated. During this period we will also ensure to the best of our abilities that the individual does not try and open a new membership
- **Anyone suffering from mental illness, learning difficulties or who is incapable of decision making** will need written permission to play from their immediate family or carer
- **Access To Player History.** We will provide any player with a full history of their lottery membership, including complete payment and winnings history upon request
- **Provide Information On Gambling Support Organisations.** We will provide contact details or links on any lottery websites or via other appropriate media to Gamcare and other relevant/appropriate organisations
- **Self Help And Awareness Information.** We will provide self help and awareness information on any lottery websites or other appropriate media together with links to or contact details of Gamcare and other relevant/appropriate organisations
- **All relevant staff receives awareness training on problem gambling issues**